

27 February 2026

Notice Regarding the winding down of KB Auckland Branch and Deposit Account Services

Dear Valued Customer,

Thank you for your continued trust and support for KB Kookmin Bank.

In line with our previous announcement regarding the winding down of KB Auckland Branch, we would like to provide additional guidance for customers holding deposit account.

Notice to Customers Using Deposit Accounts

Customers who currently hold deposit accounts with KB Kookmin Bank's Auckland Branch are requested to take note of the following schedule and transfer their account balance to another financial institution. During the wind-up period, you may transfer your account balance domestically or internationally via internet banking. Alternatively, you may complete the account information form for another financial institution (refer to the template on the last page) and submit it to us. We will assist you with the fund transfer and account closure accordingly.

Applicable Services	Detailed Services	Service End Date
Cheque Card	- ATM/EFTPOS Service	31 Mar, 2026
Online Banking	- Online Banking Services	31 May, 2026
Cheque Accounts	- Closure of Zero-Balance Accounts	31 May, 2026
	- Other Accounts with remaining balance : Transfer to the IRD (Inland Revenue Department)	30 Jun, 2026
Term/Installment Accounts	- Detailed individual notification regarding service Termination(Accounts maturing on or after 1 July, 2026)	30 Jun, 2026
Dormant Deposit Handling	- Transfer of Unclaimed Money to the IRD (Inland Revenue Department) * Deposit Accounts with No Transactions for Over 5 Years	Every Quarter End (Further Notice to Follow)

What happens after funds are transferred to the IRD?

If your funds are transferred to the Commissioner of Inland Revenue, [any balance under NZ\\$100 or less will not be recoverable](#). However, for balances over NZ\$100, you can claim the funds directly from the Inland Revenue Department. More information on how to claim these funds can be found on the IRD website ird.govt.nz/unclaimedmoney/claiming-unclaimed-money/search-the-database.

Please note that once we transfer your unclaimed funds to the Commissioner of Inland Revenue, your account with KB Kookmin Bank Auckland Branch will be closed, and you will not be able to access to our banking services, including the ability to make or receive payments through your account.

Need Assistance?

If you have any questions, please do not hesitate to contact us via kbauckland@kbfq.com or +64 9 366 1000. * Available during business hours(Mon~Fri, 09:00~16:30)

Your sincerely

General Manager of KB Kookmin Bank Auckland Branch

KB



Details of alternative bank account

(※Please sign in the signature box next to the Sender's Name and reply by email.)

Sender Name & Authority	_____ (Name) _____ (Sign)
Beneficiary account name	
Beneficiary account number	
Beneficiary bank account currency	(NZD/USD) _____
Beneficiary bank name and address	
Beneficiary bank of country	
FOR INTERNATIONAL PAYMENTS ONLY	
Beneficiary address	
Beneficiary bank code(e.g. SWIFT Code, Sort Code. Clearing Code, Fedwire Number)	

- ※ Transfer fees are waived. (However, fees charged by other banks for international transfers cannot be waived.)
- ※ To ensure the safety of your assets, please be advised that the transaction can only be made with alternative bank account under your name. Transferring your funds to someone else's account is not permitted.
- ※ Please note that we will contact you over the phone for the final confirmation before we process your instructions, and your call may be recorded during the confirmation process.
- ※ In the case of long-term non-transaction customers, additional procedures such as CDD (Customer Due Diligence) may be required in accordance with the laws.

Beware of Financial Scams

We want to remind you to stay vigilant against financial scams and fraudulent activities. Kookmin Bank will never ask you to share personal or financial information like account numbers, passwords, or PINs through phone calls or messages. If you receive any suspicious communication asking for such information or requesting you to transfer funds to an unfamiliar account, please contact us right away to verify its authenticity. Your safety and security are our top priorities.